INSTRUCTIONS FOR USE
Silk’n SensEpil™ is a powerful device. As such, it should be used with special attention to safety.

Keep away from your eyes!
Applying a Silk’n SensEpil™ pulse to the eyes can cause serious eye injury.

Do not use Silk’n SensEpil™ on tanned skin or after recent sun exposure! Such use can cause serious burns or skin injury.

Not Safe
Do not use Silk’n SensEpil™ on naturally dark skin!

Please read all warnings and safety precautions before use, and strictly follow them when using Silk’n SensEpil™!

Note! Silk’n SensEpil™ may not be effective on naturally white and light hair.

Plan your Silk’n SensEpil™ hair removal for best results

Typical Silk’n SensEpil™ hair removal plan during a full hair growth cycle:
- The first 3-4 hair removal sessions with Silk’n SensEpil™ will be approximately two weeks apart.
- Hair removal sessions 5-7 with Silk’n SensEpil™ will be approximately four weeks apart.
- After that you will typically use Silk’n SensEpil™ again from time to time if and when needed, until long-term results are achieved.

Typical maintenance with Silk’n SensEpil™ after achieving long-term hair removal:
Due to hormonal or other physiological changes dormant hair follicles may become active. Maintenance hair removal sessions with Silk’n SensEpil™ may be required from time to time.
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Before using Silk’n SensEpil™ for the first time, please read this User Manual in its entirety. Pay particular attention to sections on device use procedures, device operation, and after-use procedures. We recommend you re-familiarize yourself with this User Manual before each use of Silk’n SensEpil™.

Silk’n SensEpil™ is a powerful electrical device. As such, it should be used with special attention to safety. Please read all warnings and safety precautions before use, and strictly follow them when using Silk’n SensEpil™.

1. Before You Start

Silk’n SensEpil™ is a light-based device for long-term hair removal designed for home-use.

1.1. Silk’n SensEpil™ device description

Your Silk’n SensEpil™ consists of a BASE UNIT with a CONTROL PANEL, an APPLICATOR and a DISPOSABLE LAMP CARTRIDGE. On the Silk’n SensEpil™ APPLICATOR you can find the PULSE BUTTON. The DISPOSABLE LAMP CARTRIDGE is located at the APPLICATOR TIP.

1.2. Package contents

Upon opening the Silk’n SensEpil™ package, you will find the following parts:

- Silk’n SensEpil™ BASE UNIT and APPLICATOR
- An AC cord
- This User’s Manual
- An Instructional DVD
1.3. The Disposable Lamp Cartridge
The Silk’n SensEpil™ DISPOSABLE LAMP CARTRIDGE can fire 750 light pulses (regardless of the energy level of these pulses). For average body size 750 light pulses could cover for example: One treatment sessions of 2 Legs, 2 Arms, 2 Underarms, and Bikini line.
Or Two treatments sessions of 2 legs and 2 Underarms. Or Ten treatments sessions of 2 Underarms and Bikini line. Depending on the body areas you wish to treat, you will typically need to use from one to seven DISPOSABLE LAMP CARTRIDGES during the first year of using Silk’n SensEpil™.

2. Silk’n SensEpil™ Intended Use

2.1. Silk’n SensEpil™ intended use

Silk’n SensEpil™ is intended for removal of unwanted hair:

Silk’n SensEpil™ may be used to remove unwanted body hair. Ideal body areas for Silk’n SensEpil™ use include the underarms, bikini line, arms and legs.

3. Safety with Silk’n SensEpil™

With Silk’n SensEpil™ Safety Comes First.

- **HPL™ technology in Silk’n SensEpil™ - Superior safety with lower energy level**
  Home Pulsed Light™ technology is able to achieve long-term hair removal results at a fraction of the energy level used in other light-based hair removal equipment. The low energy used in Silk’n SensEpil™ reduces its potential to cause harm or complications, and contributes to your overall safety.

- **Silk’n SensEpil™ protects your skin**
  Light based hair removal is not suitable for naturally darker skin tones or tanned skin. Silk’n SensEpil™ comes with a built-in SKIN COLOR SENSOR that is designed to measure the complexion of the applied surface and enable application only on suitable skin complexions. This unique safety feature will not let you treat where your skin is too dark or too tanned. Furthermore, the 2X3cm² OPTICAL LENS through which pulses of light are delivered is recessed inside the LAMP CARTRIDGE at the APPLICATOR TIP. This enables Silk’n SensEpil™ to protect your skin by avoiding direct contact between the OPTICAL LENS and the skin.

- **Silk’n SensEpil™ protects your eyes**
  The Silk’n SensEpil™ APPLICATOR has a built-in safety feature for eye protection. It has been designed so that a light pulse can not be emitted when the APPLICATOR is facing open air. The safety switch is activated only when the APPLICATOR TIP is in contact with the tissue.
4. Contraindications

Important Safety Information – Read Before Use!

Silk’n SensEpil™ is not designed for everyone. Please read and consider the information in the following section before use. For further information and personalized advice you may also visit www.silkn.com or your local Silk’n™ domain.

If you are unsure if Silk’n SensEpil™ is safe for you to use, please ask your doctor or dermatologist!

- DO NOT USE Silk’n SensEpil™ on naturally dark skin complexion!

Silk’n SensEpil™ removes unwanted hair by selectively addressing hair pigment. Varied quantities of pigment also exist in the surrounding tissue of skin. The quantity of pigment in a particular person’s skin, which is manifested by their skin complexion, determines the degree of risk they are exposed to using any method of light based hair removal.

Treating dark skin with Silk’n SensEpil™ can result in adverse effects such as burns, blisters, and skin color changes (hyper- or hypo-pigmentation).

A unique SKIN COLOR SENSOR is embedded in Silk’n SensEpil™ to measure the treated skin complexion at the beginning of each session and occasionally during the session. The SKIN COLOR SENSOR ensures that pulses will only be emitted on suitable skin tones.

DO NOT ATTEMPT TO USE Silk’n SensEpil™ on naturally dark skin!
It will not operate!
See skin color table on the inside of the cover

- DO NOT USE Silk’n SensEpil™ on tanned skin or after recent sun exposure!

Tanned skin particularly following sun exposure, contains large quantities of the pigment Melanin. This applies to all skin types and complexions, including those which don’t seem to tan quickly. The presence of large quantities of Melanin exposes the skin to higher risk when using any method of light based hair removal.

Using Silk’n SensEpil™ on skin that has been recently exposed to sunlight can result in adverse effects such as burns, blisters, and skin color changes (hyper- or hypo-pigmentation).
Silk’n SensEpil™ can be used for the treatment of facial hair. Extra caution should be used on the face to avoid the eyes — never use Silk’n SensEpil™ around or near the eyes.

Keep away from your eyes!

NOTE! Silk’n SensEpil™ is not effective on light hair

The Silk’n SensEpil™ device is not effective on naturally white, grey, blond and red body hair. If your body hair is of these colors, Silk’n SensEpil™ will not work on you.

5. When to avoid using Silk’n SensEpil™

Certain conditions may prevent the use of Silk’n SensEpil™ temporarily. DO NOT USE Silk’n SensEpil™ if any of the following currently apply to you:

- If you are pregnant or nursing (lactating).
- If you were exposed to strong sunlight or an artificial tanning machine during the past 28 days.
- If you have a tattoo or permanent makeup on the area to be treated.
- If you have dark brown or black spots, such as large freckles, birth marks, moles or warts on the area to be treated.
- If you have eczema, psoriasis, lesions, open wounds or active infections, such as cold sore in the area to be treated. Wait for the effected area to heal before using Silk’n SensEpil™.
- If you have a history of keloidal scar formation, a known sensitivity to light (photosensitivity) or are taking medication that makes the skin more sensitive to light, including non-steroidal anti-inflammatory agents, (e.g., aspirins, ibuprofens, acetaminophen), tetracyclines, phenothiazines, thiazide, diuretics, sulfonylurae, sulfonamides, DTIC, fluorouracil, vinblastine, griseofulvin, Alpha-Hydroxi Acids (AHAs), Beta-Hydroxi Acids (BHAs), Retin-A®, Accutane® and/or topical retinoids.
- If you are currently or have recently been treated with Alpha-Hydroxi Acids (AHAs), Beta-Hydroxi Acids (BHAs),
6. Precautions – How to use Silk’n SensEpil™ Safely

- **Choose your energy levels CAREFULLY!**
  
  Energy level refers to the intensity of the light pulse that is projected on your skin during use, from the lowest level (-) to the highest level (+). **INDICATOR LIGHTS** on the **CONTROL PANEL** illustrate the energy level at which the machine is set. As the energy level increases, so do the results of Silk’n SensEpil™ as well as the risk of side effects (see “Possible Side Effects” below).
  
  Always begin your first use of Silk’n SensEpil™ at the lowest energy setting (one light at “-“)!
  
  Only if you experience little or no discomfort during and after use of Silk’n SensEpil™ at the lowest energy setting, raise the energy level by one **INDICATOR LIGHT** the next time you use Silk’n SensEpil™, and so on for each subsequent hair removal session.
  
  For detailed instructions on energy level setting see “Energy Level” box in the “Treating with Silk’n SensEpil™ for the first time” section.

- **Avoid adverse effects!**
  
  Do not treat the same area of skin more than once per hair removal session!
  
  Try to avoid overlapping pulses!
  
  If your skin blisters or burns, STOP USE IMMEDIATELY!

- **Avoid complications after use of Silk’n SensEpil™!**

- Retin-A®, topical retinoids or azelaic acid.
- If you have abnormal skin conditions caused by diabetes, for example, or other systemic or metabolic diseases.
- If you have been treated with Accutane® (isotretinoin) within the past 6 months.
- If you have been on a steroid regimen within the past 3 months.
- If you have a history of herpes outbreaks in the area of treatment, unless you have consulted your physician and received preventative treatment before using Silk’n SensEpil™.
- If you suffer from epilepsy.
- If you have an active implant, such as a pacemaker, incontinence device, insulin pump, etc.
- If you have a disease related to photosensitivity, such as porphyria, polymorphic light eruption, solar urticaria, lupus, etc.
- If you have a history of skin cancer or areas of potential skin malignancies.
- If you have received radiation therapy or chemotherapy treatments within the past 3 months.
- If you have any other condition which in your physician’s opinion would make it unsafe for you to be treated.

**If you are unsure if Silk’n SensEpil™ is safe for you to use, please consult with your doctor or dermatologist.**
As with any electrical device, certain precautions must be taken in order to ensure your safety when using Silk’n SensEpil™.

- Keep Silk’n SensEpil™ away from water!
- _Silk’n SensEpil™ is an electrical device. As such it should always be kept away from water._
- Do not place or store Silk’n SensEpil™ where it can fall or be pushed into a tub, sink or any other vessel containing water. Do not place in, or drop into water or any other liquid.
  - _This may cause severe electrocution._
- Do not use Silk’n SensEpil™ while bathing.
- Do not use Silk’n SensEpil™ if it becomes damp or wet.
- Do not reach for Silk’n SensEpil™ if it has fallen into water.
- Unplug Silk’n SensEpil™ immediately if it has fallen into water.

- Always shave the area to be treated and make sure that the skin is clean and dry before using the Silk’n SensEpil™.
- Cover birthmarks and tattoos before Silk’n SensEpil™ application.
- Cover dark brown or black spots, such as large freckles, birth marks, moles or warts before Silk’n SensEpil™ application.
- Never look directly at the light coming from the Silk’n SensEpil™ APPLICATOR and LAMP CARTRIDGE.
- Do not use Silk’n SensEpil™ on nipples and genitals (male or female).
- Do not use Silk’n SensEpil™ on any body site where you might later want hair.
- Do not use Silk’n SensEpil™ for any purpose other than hair removal.
- Never point the Silk’n SensEpil™ APPLICATOR in an attempt to emit a light pulse into open space. Always make sure that the APPLICATOR is pointed at, and in full contact with the skin during application.
- Remove the Silk’n SensEpil™ APPLICATOR from the skin if either the skin or the APPLICATOR is too hot.
- Never use flammable liquids such as alcohol (including perfumes, sanitizers, or other applications containing alcohol) or acetone to clean the skin before using Silk’n SensEpil™.
- Use of Silk’n SensEpil™ may cause temporary pigmentation changes (See “Possible Side Effects” below).
  - Keep this device out of the reach of children. Do not use Silk’n SensEpil™ on children or allow children to use it.

7. Reducing the risk of injury

As with any electrical device, certain precautions must be taken in order to ensure your safety when using Silk’n SensEpil™.

- Keep Silk’n SensEpil™ away from water!
8. Possible Side Effects using Silk’n SensEpil™

When used according to the instructions, side effects and complications associated with use of Silk’n SensEpil™ are uncommon. However every cosmetic procedure, including those designed for home use, involves some degree of risk. Therefore it is important that you understand and accept the risks and complications that can occur with pulsed light hair removal systems designed for home use.
Minor Skin Discomfort
Although home pulsed light hair removal is generally very well-tolerated, most users do feel some mild discomfort during use, usually described as being a mild stinging sensation on the treated skin areas. The stinging sensation usually lasts during the time of the application itself or for a few minutes thereafter. Anything beyond this minor discomfort is abnormal and means that either you should not continue to use Silk’n SensEpil™ because you are unable to tolerate the hair removal application, or that the energy level setting is too high.

Skin Redness
Your skin may become red right after using Silk’n SensEpil™ or within 24 hours of using Silk’n SensEpil™. Redness generally clears up within 24 hours. See your doctor if redness does not go away within 2 to 3 days.

Increased Sensitivity of the Skin
The skin of the treated area is more sensitive so you may encounter dryness or flaking of the skin.

Skin Wounds and Burns
Very rarely, burns or wounds to the skin can occur following the application. The burn or wound can require a few weeks to heal and, extremely rarely, may leave a noticeable permanent scar.

Scarring
Although very rare, permanent scarring may occur. Usually when scarring occurs, it is in the form of a flat and white lesion on the skin (hypotrophic). However, it can be large and red (hypertrophic) or large and extend beyond the margins of the injury itself (keloid). Subsequent aesthetic treatments may be required to improve the appearance of the scar.

Pigment Changes
Silk’n SensEpil™ targets the hair shaft, in particular the pigmented cells in the hair follicle and the hair follicle itself. Nevertheless there is risk of temporary hyperpigmentation (increased pigment or brown discoloration) or hypopigmentation (whitening) to the surrounding skin. This risk of changes in skin pigmentation is higher for people with darker skin tones. Usually discoloration or changes to skin pigment are temporary and permanent hyperpigmentation or hypopigmentation rarely occur.

Excessive Redness and Swelling
In rare cases treated skin may become very red and swollen. This is more common in sensitive areas of the body. The redness and swelling should subside within 2 to 7 days and should be treated with frequent applications of ice. Gentle cleansing is OK, but one should avoid exposure to sun.

Infection
Infection of the skin is exceedingly rare but is still a possible risk following a skin burn or wound caused by Silk’n SensEpil™.

Bruising
Very rarely, use of Silk’n SensEpil™ may cause blue-purple bruising that can last 5 to 10 days. As the bruising fades, there may be a rust-brown discoloration of the skin (hyperpigmentation) that can be permanent.
9. Long Term Hair Removal the Silk’n SensEpil™ Way

Silk’n SensEpil™ is a personal light-based device for long-term hair removal. The process of laser and light-based hair removal is well known and established. It has been proven in clinical use around the world for over 15 years as a safe and effective way to achieve long-term hair reduction.

9.1. How does light remove hair?
Light-based hair removal is based on the theory of selective photothermolysis in which optical energy is used to disable hair growth. In order to achieve such thermal effect the hair shaft needs to selectively absorb light energy and transform it into heat. This selectivity is achieved when optical energy that is delivered to the tissue is mostly absorbed by hair shaft pigment, while the skin and the surrounding tissue stays cool. Melanin is the pigment in the hair shaft that is responsible for the absorption of the light, which generates the heat that eventually disables hair growth. Therefore the more melanin present in the hair (i.e. the darker the hair) the more light that can be absorbed and the more effective light can be at removing hair.

9.2. How does the hair growth cycle impact light-based hair removal?
Every hair in our body goes through the three phases of the hair growth cycle: Anagen, Catagen and Telogen. These phases have an important impact on how the process of light-based hair removal works. Anagen is the hair growth phase while Catagen and Telogen, both are resting phases.

The time it takes to complete a full hair growth cycle varies from person to person and the location of the hair on the body, but is typically 18-24 months. At any given moment the majority of the hair follicles in any skin area are in the resting phases. These resting hairs cannot be affected by Silk’n SensEpil™. However, hairs in the growing Anagen phase will respond to Silk’n™ SensEpil applications. It is important to understand that it may take a full hair growth cycle to realize complete hair removal results with Silk’n SensEpil™.
9.3. Plan your Silk’n SensEpil™ hair removal for best results

A typical full hair growth cycle may take 18-24 months. During this time multiple Silk’n SensEpil™ sessions may be required in order to achieve long term hair removal. The efficiency of hair removal varies from person to person according to body area, hair color, and how Silk’n SensEpil™ is used.

Typical Silk’n SensEpil™ hair removal plan during a full hair growth cycle:
- The first 3-4 hair removal sessions with Silk’n SensEpil™ will be approximately two weeks apart.
- Hair removal sessions 5-7 with Silk’n SensEpil™ will be approximately four weeks apart.
- After that you will typically use Silk’n SensEpil™ again from time to time if and when needed, until long-term results are achieved. This is the recommended treatment schedule that has proven to produce the best results, but you may plan your personal treatment schedule differently and still get satisfactory results.

Note that treating the same body part more often than once in two weeks, will not improve hair removal results.

Typical maintenance with Silk’n SensEpil™ after achieving long-term hair removal:
Due to hormonal or other physiological changes dormant hair follicles may become active. Maintenance hair removal sessions with Silk’n SensEpil™ may be required from time to time.

Expected Treatment Outcome for Hair Removal

<table>
<thead>
<tr>
<th>Fitzpatrick skin type</th>
<th>Hair Color</th>
<th>Light Fluence [J/cm²]</th>
<th>Anatomic area of the body</th>
<th>Average Number of Treatments</th>
<th>Effectiveness (% of hair removal/regrowth)</th>
</tr>
</thead>
<tbody>
<tr>
<td>I-IV</td>
<td>Light brown to brown</td>
<td>3-4.5</td>
<td>Lower or upper legs</td>
<td>Session 10-12, approx.</td>
<td>60% Hair reduction</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Arms</td>
<td>four weeks apart</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Bikini Line</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Axilla</td>
<td></td>
<td></td>
</tr>
<tr>
<td>I-IV</td>
<td>Brown to black</td>
<td>3-4.5</td>
<td>Lower or upper legs</td>
<td>Session 8-10, approx.</td>
<td>70% Hair reduction</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Arms</td>
<td>four weeks apart</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Bikini Line</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Axilla</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

1 Individual response depends on hair type as well as biological factors that may affect hair growth patterns. Some patients may respond quicker or slower than the average number of treatments.

2 One cannot expect long term epilation in a single or even double treatment sessions. The duration of the resting period for hair follicles also depends on the body area.

10. First steps with Silk’n SensEpil™

10.1. Silk’n SensEpil™ Setup

1. Remove Silk’n SensEpil™ BASE UNIT, APPLICATOR and other components from box.
2. Verify that the DISPOSABLE LAMP CARTRIDGE is inserted correctly into the APPLICATOR.
3. Plug the power cord into the Silk’n SensEpil™ BASE UNIT socket.
4. Plug the other end of the power cord into an electrical outlet. The STAND BY INDICATOR LIGHT will turn on.

Your Silk’n SensEpil™ is now ready to start.
10.2. Treating with Silk’n™ SensEpil for the first time

The skin should be shaved, clean, dry and free of any powders, antiperspirants or deodorants.

5. Press the POWER ONSTANDBY SWITCH. The POWER ON INDICATOR LIGHT will turn on and a fan sound (similar to the sound of a hairdryer) will start.

6. Approximately 3.5 seconds after pressing the POWER ONSTANDBY SWITCH, the READY INDICATOR LIGHT will turn on and the device will beep. The device sets itself to deliver the lowest energy level pulses. The device is then ready for you to trigger the first pulse.

7. If the energy level should be higher than the lowest, press the ENERGY LEVEL SETTING BUTTONS using the “-“ or “+” to respectively decrease or increase the energy level, until the desired energy level is set. ENERGY LEVEL INDICATOR LIGHTS will coincide with the energy level setting. (See “Energy Level” frame).

8. Apply the APPLICATOR firmly to the skin, making sure the skin is spread evenly and smoothly. Make sure the APPLICATOR TIP is in full contact with the skin.

9. Press the PULSE BUTTON. The device will first determine the color of your skin. If the color of the skin is light enough for safe application, the device will flash a pulse of light onto your skin. You will see a bright flash of light and simultaneously hear a subtle pop sound, which is a normal noise for the device. You may feel a mild sensation of warmth and tingling.

Silk’n SensEpil™ will immediately recharge for the next pulse. After 3.5 seconds the READY INDICATOR LIGHT will turn on again and the device will beep.

If you see no light pulse and the SKIN TONE WARNING INDICATOR LIGHT blink for 3 seconds, your skin tone, measured by the SKIN COLOR SENSOR, is too dark for safe application. Try using the device on a different body part or contact the Silk’n SensEpil™ support (See: “The Skin Color Sensor” frame)

10. Remove the APPLICATOR TIP from the treated area of skin.

11. Move the APPLICATOR TIP to another area of skin.

Use the pressure marks the device just made on your skin to guide you for proper positioning of the next pulse, avoiding both gaps and overlaps between pulses (See “Covering skin areas” frame).

Warning: Do not treat the same area of skin more than once per hair removal session! Treating the same area of skin more than once per session increases the likelihood of adverse effects.

12. Repeat the process starting again with Step 5.

Energy Level

Energy level determines the intensity of the Silk’n SensEpil™ light pulse delivered to your skin, from the lowest level (-) to the highest level (+). Corresponding INDICATOR LIGHTS on the CONTROL PANEL represent the increases in energy. As energy level increases, so does hair removal results as well as the risk of possible side effects and complications.

Always start your first Silk’n SensEpil™ hair removal session at the lowest energy setting.

If you experience little or no discomfort during and after the hair removal session using the lowest energy level, raise the energy level by one INDICATOR LIGHT at the next session, and so on for each subsequent session.
The Skin Color Sensor

Light-based hair removal on darker skin tones can result in adverse effects such as burns, blisters, and skin color changes (hyper- or hypo-pigmentation).

To prevent such misuse, a unique SKIN COLOR SENSOR in Silk’n SensEpil™ measures the treated skin complexion at the beginning of each session and occasionally during the session. If the SKIN COLOR SENSOR detects a skin tone that is too dark for Silk’n SensEpil™ application, the device will automatically stop emitting pulses.

If you see no light pulse and the SKIN TONE WARNING INDICATOR LIGHT blink for 3 seconds, this is an indication that your skin tone, measured by the SKIN COLOR SENSOR, is too dark for safe application. Try using the device on a different body part or contact the Silk’n SensEpil™ support.

Covering skin areas

Silk’n SensEpil™ pulses should be administered in rows, starting at one end of each row and progressing sequentially towards the other end. This technique allows better control of skin coverage, and helps you avoid treating the same area more than once or overlapping skin areas.

When applied to the skin, the Silk’n SensEpil™ APPLICATOR TIP is designed to create temporary pressure marks on the treated area. These visible marks can be used for proper positioning of the next pulse.

Try to avoid overlapping pulses!
Do not treat the same area of skin more than once per hair removal session!
10.3. What to Expect when treating with Silk’n SensEpil™?

For many people, using Silk’n SensEpil™ may be their first experience with a light-based device designed for home use. Silk’n SensEpil™ is simple to use, and hair removal sessions go by quickly. During a Silk’n SensEpil™ session it is normal to experience and feel:

- **A Fan Noise** – The cooling fan in Silk’n SensEpil™ makes noise similar to a hairdryer. This is normal.
- **A Pop Sound with Each Pulse** – When a pulse of HPL™ light is activated, it is normal to hear a subtle pop sound simultaneously with the flash of light.
- **Moderate Pressure of the APPLICATOR** – This is necessary and helpful for placement of adjacent pulses of light, and is part of the unique safety feature of Silk’n SensEpil™.
- **A Sensation of Warmth and Tingling** – During each pulse of light it is normal to feel a mild sensation of warmth and tingling from the light energy.

Remember it is important to always use low energy settings for initial hair removal sessions. You may feel some warmth for up to an hour after your Silk’n SensEpil™ session.

- **Some Mild Red or Pink Color** – During and just after your Silk’n SensEpil™ session it is not uncommon to see some very mild, pink-like color of the skin. This is usually most noticeable around the hairs themselves. However if you see full redness of the skin, blistering or burns stop use of Silk’n SensEpil™ immediately.

10.4. After treating with Silk’n SensEpil™

- When Silk’n SensEpil™ session has been completed turn Silk’n SensEpil™ off by pressing the **POWER ON/OFF SWITCH**. (Be sure to remember the last energy level setting you used, as it will not be restored when turning Silk’n SensEpil™ on again.)

- Unplug the power cord from the electrical outlet.

- After each hair removal session it is recommended that you clean your Silk’n SensEpil™ device, especially the **APPLICATOR TIP** (See: “Cleaning Silk’n SensEpil™”).

- After cleaning, it is recommended to store your Silk’n SensEpil™ device in its original box, and keep it away from water.

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**Skin care following hair removal session**

Do not expose treated areas of skin to the sun. Be sure to carefully protect the treated skin with sunscreen, throughout the hair removal period and for at least 2 weeks following the last Silk’n SensEpil™ session.
11. Maintenance of Silk’n SensEpil™

11.1. Cleaning Silk’n™ SensEpil

After each hair removal session, it is recommended to clean your Silk’n SensEpil™ device, and especially the APPLICATOR TIP.

- Unplug Silk’n SensEpil™ before cleaning.
- Use a dry, clean cloth and a specially formulated cleaner for electronic equipment to gently wipe Silk’n SensEpil™ surface, and especially the APPLICATOR TIP.

Never immerse Silk’n SensEpil™ or any of its parts in water!

11.2. Replacing the LAMP CARTRIDGE

The Silk’n SensEpil™ DISPOSABLE LAMP CARTRIDGE can fire 750 light pulses that would typically cover 2 Legs, Arms, Under arms, and Bikini line. Pulse intensity is determined only according to the energy level setting of the device. There is no decrease of energy during the usable lifetime of the LAMP CARTRIDGE.

When a DISPOSABLE LAMP CARTRIDGE has reached 90% of its possible lifetime the REPLACE CARTRIDGE INDICATOR LIGHT on the CONTROL PANEL will start blinking, indicating that the DISPOSABLE LAMP CARTRIDGE should soon be replaced.

Once all 750 pulses in a DISPOSABLE LAMP CARTRIDGE have been used the REPLACE CARTRIDGE INDICATOR LIGHT will be steadily on, indicating that further pulses can not be emitted.

In order to continue the hair removal session, it will now be necessary to replace the DISPOSABLE LAMP CARTRIDGE.

Note: A DISPOSABLE LAMP CARTRIDGE should also be replaced if large spots appear inside it or if its LENS is broken.

To replace a DISPOSABLE LAMP CARTRIDGE:

1. Press the POWER ON/OFF SWITCH to turn Silk’n SensEpil™ off.
2. Unplug the power cord from the electrical outlet.
3. Grasp the used DISPOSABLE LAMP CARTRIDGE on both sides, pull it out of the socket and discard with normal trash.
4. Unwrap a new DISPOSABLE LAMP CARTRIDGE.
5. Push the new DISPOSABLE LAMP CARTRIDGE gently into place.

If correctly installed, the DISPOSABLE LAMP CARTRIDGE will spring back when pushed in and released.

Side effects and complications

Some patients may experience pigmentation changes resulting from treating with Silk’n SensEpil™. These effects, if they occur, are generally mild and transient.

In case you experience any complication (See “Possible Side Effects using Silk’n SensEpil™'”) please contact your physician immediately.
12. Troubleshooting

12.1. “My Silk’n SensEpil™ does not start.”
- Make sure the power cord is properly connected to the Silk’n SensEpil™ device.
- Make sure the power cord is plugged into an electrical outlet on the wall.

12.2. “A light pulse is not emitted when I press the PULSE SWITCH”.
Make sure that you have good contact with the skin and that the APPLICATOR TIP is evenly and firmly pressed to the skin. For your safety, the PULSE BUTTON will activate a pulse only if the APPLICATOR TIP is firmly pressed against the skin.
- Check the CONTROL PANEL. If the SKIN TONE WARNING INDICATOR LIGHT blink for 3 seconds, this is an indication that your skin tone, measured by the SKIN COLOR SENSOR, is too dark for safe application. Try using the device on a different body part or contact the Silk’n SensEpil™ support.
- Check the REPLACE CARTRIDGE INDICATOR LIGHT. If it is on, disconnect Silk’n SensEpil™ and replace the DISPOSABLE LAMP CARTRIDGE.
- Make sure that the READY INDICATOR is on.
  - If within 10 seconds the READY INDICATOR remains off turn Silk’n SensEpil™ off and back on by pressing the POWER ON/ OFF SWITCH twice.
  - If the problem persists, contact your local Silk’n SensEpil™ Customer Service Center.
- Check the SYSTEM WARNING INDICATOR LIGHT.
- If the light is on turn Silk’n SensEpil™ off and back on by pressing the POWER ON/OFF SWITCH twice.
  - If the problem persists, contact your local Silk’n SensEpil™ Customer Service Center.

If these problems persist, contact your local Silk’n SensEpil™ Customer Service Center.

Do not attempt to open or repair your Silk’n SensEpil™ device. Only authorized Silk’n SensEpil™ repair centers are permitted to perform repairs.

Opening Silk’n SensEpil™ may expose you to dangerous electrical components and to pulsed light energy, either of which may cause serious bodily damage and/or permanent eye injury.
Trying to open Silk’n SensEpil™ may also damage the device and will void your warranty.
Please contact Silk’n SensEpil™ Customer Service if you have a broken or damaged device in need or repair.

13. Customer Service

For USA and Canada customers:
For more information about Silk’n™ products please enter www.silkn.com
If your device is broken, damaged, in need of repair; or for any other user assistance, please contact Silk’n™ Customer Service:
1-877-DO-SILKN / 1-877-367-4556, contact@silkn.com
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For customers in other countries:
If your device is broken, damaged, in need of repair, or for any other user assistance, please contact your local Silk‘n™ Customer Service or write to: info@silkn.com.

14. Frequently Asked Questions

1. Does Silk’n SensEpil™ really work?
Yes. In clinical trials held by physicians, Silk’n SensEpil™ was proven to safely achieve long-term hair removal results.

2. Where on my body can I use Silk’n SensEpil™?
The Silk’n SensEpil™ device has been designed for full body hair removal. The most common areas treated with Silk’n SensEpil™ are: legs, underarms, arms, bikini line and face.

3. How long does a Silk’n SensEpil™ treatment session take?
The time can vary depending on the area of the body treated. A full leg can take up to 30 minutes, or two underarms could take 10 minutes. Because Silk’n SensEpil™ runs on regular electric power it can be used for as long as needed to complete a full hair removal session of the desired body part(s).

4. Is Silk’n SensEpil™ safe?
Silk’n SensEpil™ has been designed with your safety in mind, and tested and approved by top dermatologists and plastic surgeons to meet their safety standards for a home-use device. But like any skin product or electronic device, one must use according to the operating instructions and user precautions.

5. Will Silk’n SensEpil™ hurt?
When used properly most users of Silk’n SensEpil™ report feeling a slight sensation of heat at the time of the pulse of light. Users with thicker and darker hairs may feel slightly more discomfort, but this discomfort subsides once the hair removal session is completed. For your convenience Silk’n SensEpil™ has five setting levels that can be used according to your sensitivity.

6. How often should I use Silk’n™ SensEpil™?
Hair removal sessions with Silk’n SensEpil™ should be spaced every two weeks for the first three to four sessions. After that hair removal sessions should be done if hairs have grown back, until the desired results are achieved.

7. Is Silk’n SensEpil™ effective on white, grey or blonde hairs?
Silk’n SensEpil™ works best on darker hair types, or hair that contains more melanin. Melanin is the pigment that gives hair and skin their color, and will absorb light energy. Black and dark brown respond the best, although brown and light brown hairs will also respond but typically require more hair removal sessions. Red may show some response. White, grey or blonde hairs usually don’t respond to Silk’n SensEpil™ though some users have noted results after multiple hair removal sessions.

8. Can I use Silk’n SensEpil™ on brown or black skin?
Do not try to use Silk’n SensEpil™ on naturally dark skin complexion! It will not operate!
Silk’n SensEpil™ is a light-based hair removal device, which removes unwanted hair by selectively addressing hair pigment. Varied quantities of pigment also exist in the surrounding tissue of skin. The quantity of pigment in a particular person’s skin, which is manifested by their skin complexion, determines the degree of risk they are
exposed to using Silk’n SensEpil™. Treating dark skin with light based hair removal systems can result in adverse effects such as burns, blisters, and skin color changes (hyper- or hypo-pigmentation). A unique SKIN COLOR SENSOR is embedded in Silk’n SensEpil™ to measure the treated skin complexion at the beginning of each session and occasionally during the session. When detecting use on darker skin tones, the SKIN COLOR SENSOR disables Silk’n SensEpil™ from further emitting of pulses.

9. **When will I see results from Silk’n SensEpil™?**
As with any light-based or laser hair removal device, results are not immediate, and in fact you may not think anything happened at all. Hair may sometimes appear to be growing back after a hair removal session, but typically after two weeks many of these hairs will simply fall out. Additionally hairs grow in three different stages and only hairs in an active growth stage will be affected by Silk’n SensEpil™. This is one of the main reasons that multiple sessions are required to achieve the desired result.

10. **Can a man use Silk’n SensEpil™?**
Though designed exclusively for women, Silk’n SensEpil™ may be suitable for use by men. However, hairs on men, typically those on the chest, will require more hair removal sessions than that of women to get the desired results.

11. **Why is my hair growing, even though I treated it a week ago?**
It is quite common for hair to appear as if it is still growing up to two weeks after a hair removal session with Silk’n SensEpil™. This process is known as “ejection” and at around two-weeks you’ll see that these hairs simply fall out or slide out with a slight tug. (We don’t however recommend pulling on the hairs – just let them come out naturally.) It is also possible that some hairs, due to missed application or different stages of growth, were not affected by Silk’n SensEpil™. These hairs will be treated in follow-up sessions, and hence the reason multiple hair removal sessions are needed to get the best result with Silk’n SensEpil™.

12. **I’ve heard that some hairs grow back lighter and finer after light based hair removal?**
This phenomenon is well documented amongst aestheticians and doctors using light and laser devices for hair removal. It is possible that some hairs will grow back lighter and finer after hair removal with Silk’n SensEpil™. Usually these hairs are a fraction of what was originally there, and continued use may have a desirable effect on them.

13. **Why can’t I treat myself if I have an “active” suntan?**
Do not use Silk’n SensEpil™ on tanned skin or after sun exposure! Tanned skin and particularly following sun exposure, contains large quantities of the pigment Melanin. This applies to all skin types and complexions, including those which don’t seem to tan quickly. The presence of large quantities of Melanin exposes the skin to higher risk of adverse effects when using Silk’n SensEpil™ including burns, blisters, and skin color changes (hyper- or hypo-pigmentation).

14. **Is long-term use of Silk’n SensEpil™ dangerous for my skin?**
The use of light and laser energy in aesthetic medicine has been well documented for over 15 years in professional peer-reviewed journals, and by well respected institutions like the Mayo Clinic. These journals and institutions have not reported any side-effects or damage from long-term use of light and laser device.

15. **Can I use Silk’n SensEpil™ to remove my chin hair or elsewhere on my face?**
Silk’n SensEpil™ can be used for the treatment of facial hair. Extra caution should be used on the face to avoid the eyes – never use Silk’n SensEpil™ around or near the eyes. And as with other parts of the body care should be taken to avoid sun exposure before and after treatments with Silk’n SensEpil™. Acceptable means of sun protection are covering garments or sunscreen (SPF higher than 50) used continuously for 3 weeks before and after treatments.
16. How long should I wait to treat with Silk’n SensEpil™ after unprotected exposure to the sun?
One should wait 4 weeks before using Silk’n SensEpil™ after unprotected exposure to the sun. However, if there is ever any uncertainty about sun exposure please contact your physician or Home Skinovations customer support.

17. Should I do anything before using Silk’n SensEpil™?
Before any Silk’n SensEpil™ session it is important to avoid sun exposure on the treated area for at least four weeks. A high level UV Sun Screen (SPF 50+) will help, as will clothing covering the treated area. The area to be treated should also be cleaned with mild soap and water, and the hairs shaved down to skin level.

18. How should I care for the treatment area after using Silk’n SensEpil™?
The area treated with Silk’n SensEpil™ can be cleaned and maintained with standard skin care products. Special care must be taken to avoid unprotected sun exposure. Strong sunscreens (50+ SPF) and covering clothing are suitable for protection from the sun.

19. Should I pull the hairs out after treatment?
No, let the hairs gradually fall out on their own. This may take up to 2 weeks.

15. Specifications

<table>
<thead>
<tr>
<th>Specifications</th>
<th>Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>Specs, Spot Size</td>
<td>2cm x 3cm [6cm²]</td>
</tr>
<tr>
<td>Speed</td>
<td>1 pulse every 3.5 second: 1.7 cm²/sec</td>
</tr>
<tr>
<td>Technology</td>
<td>Home Pulsed Light™</td>
</tr>
<tr>
<td>Max Energy Level</td>
<td>Max 5J/cm²</td>
</tr>
<tr>
<td>Wavelength</td>
<td>475-1200nm</td>
</tr>
<tr>
<td>Charging Time/Power Source</td>
<td>Continuous operation</td>
</tr>
<tr>
<td>Electrical Requirements</td>
<td>100-240VAC, 2A</td>
</tr>
<tr>
<td>Time Needed to Treat Lower Legs</td>
<td>30 minutes</td>
</tr>
<tr>
<td>Operation and Safety</td>
<td>New Skin Color Sensor ensures use only on suitable skin complexions. Safety sensor tip enables maximum safety &amp; control. Easy to use.</td>
</tr>
<tr>
<td>Package Size</td>
<td>22cm x 22cm x 13cm</td>
</tr>
<tr>
<td>Temperature</td>
<td>Operating 10 to 40°C</td>
</tr>
<tr>
<td></td>
<td>Storage -40 to +70°C</td>
</tr>
<tr>
<td>Relative Humidity</td>
<td>Operating 30 to 75%rH</td>
</tr>
<tr>
<td></td>
<td>Storage 10 to 90%rH</td>
</tr>
<tr>
<td>Atmospheric pressure</td>
<td>Operating 700 to 1060hPa</td>
</tr>
<tr>
<td></td>
<td>Storage 500 to 1060hPa</td>
</tr>
</tbody>
</table>
## 16. Labeling

![Label Image]

- **Class II equipment**
- **Degree of protection against electric shock**: type BF applied part
- **WEEE - Waste Electrical and Electronic Equipment**
- **CE Mark**
- Follow operating instructions
- This device complies with Part 15 of the (FCC) Federal Communications Commission Rules.
- CSA Mark for USA and Canada.
- **Degree of protection against ingress water**: ordinary
- This device is not suitable for use in the presence of flammable anesthetic mixture with air or with Oxygen or Nitrous Oxide.

### The FCC Wants You to Know

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- a) Reorient or relocate the receiving antenna.
- b) Increase the separation between the equipment and receiver.
- c) Consult the dealer or an experienced radio/TV technician.

### FCC Warning

Modifications not expressly approved by the manufacturer could void the user authority to operate the equipment under FCC Rules.
EC Declaration of Conformity

We Home Skinovations Ltd. declare under our sole responsibility that the home Skin treatment products
Brand name: Home Skinovations
Model name                                Models Number
Silk’n                             AS101496A
SensEpil                           AS101500A

Are fully in conformity with the essential requirements of EMC Directive 2004/108/EC and Low Voltage Directive 2006/95/EC. This declaration is based on the full compliance of the products with the following European standards:

RF:                     EN 300330-1:(2002-12)
                        EN 300330-3:(2006-04)
                        EN 61000-3-3:1995; (A1:2001)
                        EN 55014-1:2000; (A2:2002)
                        EN 301489-1:(2004)
                        EN 301489-3:(2002)
                        EN 50415:2003

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Silk’n SensEpil™ Setup
1. Remove Silk’n SensEpil™ BASE UNIT, APPLICATOR and other components from box.
2. Verify that the DISPOSABLE LAMP CARTRIDGE is inserted correctly into the APPLICATOR.
3. Plug the power cord into the Silk’n SensEpil™ BASE UNIT socket.
4. Plug the other end of the power cord into an electrical outlet. The STAND BY INDICATOR LIGHT will turn on.
Your Silk’n SensEpil™ is now ready to start.

Treating with Silk’n™ SensEpil for the first time
The skin should be shaved, clean, dry and free of any powders, antiperspirants or deodorants.
5. Press the POWER ON/STANDBY SWITCH. The POWER ON INDICATOR LIGHT will turn on and a fan sound (similar to the sound of a hairdryer) will start.
6. Approximately 4 seconds after pressing the POWER ON/STANDBY SWITCH, the READY INDICATOR LIGHT will turn on and the device will beep. The device sets itself to deliver the lowest energy level pulses. The device is then ready for you to trigger the first pulse.
7. The energy level should be higher than the lowest, press the ENERGY LEVEL SETTING BUTTONS using the “-” or “+” to respectively decrease or increase the energy level, until the desired energy level is set. ENERGY LEVEL INDICATOR LIGHTS will coincide with the energy level setting. (See “Energy Level” frame).
8. Apply the APPLICATOR firmly to the skin, making sure the skin is spread evenly and smoothly. Make sure the APPLICATOR TIP is in full contact with the skin.
9. Press the PULSE BUTTON. The device will first determine the color of your skin. If the color of the skin is light enough for safe application, the device will flash a pulse of light onto your skin. You will see a bright flash of light and simultaneously hear a subtle pop sound, which is a normal noise for the device. You may feel a mild sensation of warmth and tingling. Silk’n SensEpil™ will immediately recharge for the next pulse. After 3.5 seconds the READY INDICATOR LIGHT will turn on again and the device will beep.
10. Remove the APPLICATOR TIP from the treated area of skin.
11. Move the APPLICATOR TIP to another area of skin. Use the pressure marks the device just made on your skin to guide you for proper positioning of the next pulse, avoiding both gaps and overlaps between pulses (See “Covering skin areas” frame).
12. Repeat the process starting again with Step 5.